



LIBRARY FEEDBACK FORM

SECTION A: *General Information*

Course: MMS/MCA

Date: _____

Status in Institute:

- Faculty Personnel Student Non-Teaching
 Research Scholar Visiting Faculty

Section Frequently Visited:

- Circulation Reference and Special Collection
 Multimedia /Internet Periodical
 Reading section

Purpose of visit: [Pls. check one only]

- For reference /research purposes To borrow materials
 To make use of the facilities [ex. CD-ROM, Internet, etc]
 Others _____

Frequency of Visit:

- Daily Weekly Monthly Others _____

SECTION B: *Feedback*

Help us evaluate our services by checking the appropriate answer:

(Rating: 5-Excellent, 4-Very Good, 3-Good, 2-Average, 1-Below Average)

1. **STAFF:**

- **Accommodation**
 Excellent Very Good Good Fair Poor
- **Knowledge & Competency**
 Excellent Very Good Good Fair Poor



Deccan Education Society's
Navinchandra Mehta Institute of Technology and Development, Mumbai
(Approved by AICTE, DTE and affiliated to University of Mumbai)

- **Efficiency & Promptness**

Excellent Very Good Good Fair Poor

- **Effectiveness**

Excellent Very Good Good Fair Poor

2. **ENVIRONMENT:**

- **Cleanliness & Ambience**

Excellent Very Good Good Fair Poor

- **Lighting & Ventilation**

Excellent Very Good Good Fair Poor

- **Equipment & Facilities**

Excellent Very Good Good Fair Poor

3. **SERVICES:**

- **OPAC [Online Public Access Catalog]**

Excellent Very Good Good Fair Poor

- **Multimedia Services**

Excellent Very Good Good Fair Poor

- **Internet Services**

Excellent Very Good Good Fair Poor

- **Circulation Services**

Excellent Very Good Good Fair Poor

- **Reference /Special Collection Services**

Excellent Very Good Good Fair Poor

- **Periodical Services**

Excellent Very Good Good Fair Poor



4. COLLECTIONS:

• **Relevance**

Excellent Very Good Good Fair Poor

• **Sufficiency & Availability**

Excellent Very Good Good Fair Poor

• **Recency / Updatedness**

Excellent Very Good Good Fair Poor

• **Physical Condition**

Excellent Very Good Good Fair Poor

• **Variety**

Excellent Very Good Good Fair Poor

5. OVERALL IMPRESSION:

Excellent Very Good Good Fair Poor

6. Do you have any suggestions on how we can serve you better?

Staff: _____

Environment: _____

Services: _____

Collections: _____

THANK YOU FOR YOUR TIME!!!

You may also send your questions, Comments and suggestions to:
shamala.muzumdar@gmail.com